

SOVEX

material handling specialists

Design, Manufacture and Service



Keeping your business moving
www.sovexsystems.com

Head Office & Factory, Prenton, Wirral, UK



Our UK-based factory houses a dedicated and skilled workforce responsible for some of the most significant technical developments in conveyor and boom conveyor manufacture over the last decade.

European Sales Office, The Netherlands



Because of the increased demand for Material Handling products from Sovex, a European sales service office was opened in 2011. This office is in the heart of the logistical centre of the Benelux and near to all the important logistical hubs in Europe.



Manufacturing Outlet, Eastern Europe

Sovex has a manufacturing and distribution agreement to distribute its products to Europe.



Sales Office, Shanghai, China

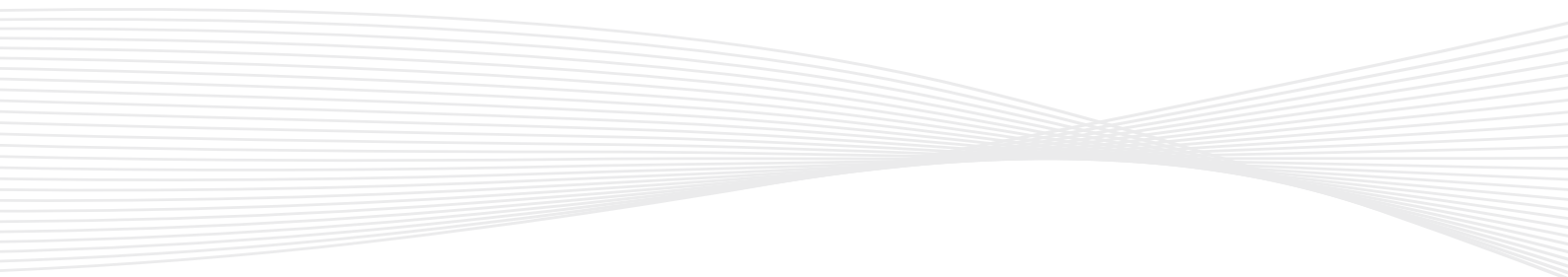
Sovex has recently opened a sales office in the global city of Shanghai in China.



Manufacturing Outlet, Malaysia



Sovex has a manufacturing and distribution agreement to distribute its products into the Asia-Pacific markets.



Leading Conveyor Manufacturer

Founded in 2002, Sovex is now one of Europe's leading conveyor manufacturers with over 90 employees. With offices in the UK, Europe and Asia. Sovex is best placed to supply and service your material handling equipment.

We offer the best conveyor systems for the most advanced manufacturing and distribution systems in Europe. Servicing the transportation, storage, manufacturing, wholesale and retail sectors, we are committed to providing conveyor solutions that deliver major efficiencies to your business, saving you both time and money.



Award winning

Recognised regionally for demonstrating outstanding business performance, Sovex won the Medium Business of the Year at the Liverpool Daily Post Awards in 2012.

Committed to providing the latest, most effective material handling equipment

We understand the demands of high volume handling facilities, and our expert engineers will work with you to design the right product handling solution to meet your needs.





Everyone's business is different

That's why at Sovex we treat every customer as an individual. Working in partnership with you we will conduct a free on-site visit, look at your business, your requirements, your workforce, your existing equipment and available floor space.

Often one of our existing ranges fits the bill perfectly, but sometimes we may suggest additional options or add-ons to meet your exact requirements. This way you get the most efficient and cost effective package for your business.

Our design team uses the latest 3D technology to design our range of equipment.

Our design team produce plans to show exactly how the equipment will integrate with your existing systems



Whatever your challenge



we have the answer

UKMail

UKMail

Sovex Vehicle Loaders

Make lorry loading and unloading easier, quicker and safer with our telescopic boom conveyors that extend and retract at the push of a button. Fixed or mobile, the vehicle loaders reduce turnaround time and manual handling.



Fixed Vehicle Loaders

Ideal for loading docks, fixed boom conveyors are designed to be installed in one position and extend in excess of 15 metres to accommodate the largest of trailers.

Mobile Vehicle Loaders

Sovex mobile vehicle loaders are ideal if you have no loading bay. Highly versatile, these conveyors require very little space and can be easily moved to load or unload vehicles in different locations.

Catering for all types of vehicle you can choose from our compact model suitable for vans, or our telescopic loader for lorries and large trailers in excess of 12 metres.



Bendy Boom

Winner of the Design and Innovation Award 2012, the Bendy Boom provides extreme flexibility. The front boom can bend to -25 degrees allowing for a variety of vehicles to be serviced by the same machine.



Sovex Transport Conveyor Systems

Designed to transport goods in factories, warehouses and distribution centres, our modular transport conveyors can be configured to meet your exact needs. Reliable, efficient and space saving, we have many options to choose from, saving you both time and money.

Fixed or mobile, the transport conveyor systems reduce turnaround time and manual handling.

Roller Conveyor Systems

Roller conveyor systems can be powered by lineshaft, belt driven or 24 volt rollers to ensure the correct solution for every material handling challenge. All three types are designed to integrate seamlessly and can be used as a fixed or mobile system. Mobile or fixed gravity systems are also available.



Belt Conveyor Systems

Belt conveyors are more suitable if there are inclines in the conveyor system or if the product is not uniform or irregular in shape. Belt conveyors can be used on inclines as well as horizontally. They are powered by a motorised drum drive or a conventional underslung drive unit.



Time is Money

We know that you need your conveyor systems running at full capacity, all of the time. That's why we offer fully comprehensive service and maintenance packages through Sovex Support Services.

Our experienced engineers are available 24/7

We are dedicated to offering you the best repair and maintenance service available to ensure that you can run your business as efficiently and hassle free as possible. That's why our nationwide team of engineers are on hand to assist you with any servicing, maintenance or breakdown issues 24 hours a day, 7 days a week.

- Minimum of 5 years material handling experience
- CHAS accredited
- Specialist electrical service engineers
- Inverter motor control specialists
- Specialist PLC programmers

95% of all reported jobs are fixed first time

Our fleet of engineers are supported by a team of technical advisors, available by phone 24 hours a day, 7 days a week. When you call to report a breakdown we can tell you exactly when the engineer will arrive. Alternatively, we can schedule planned maintenance work when it is convenient for you, whether that's in the middle of the day or the night.



We offer:

- Planned preventive maintenance packages
- Free quality audits and site assessments
- Breakdown services 24/7
- Relocation of your equipment to an alternative site
- Replacing or repairing belts
- Site based services
- Spare parts and stock management service
- Pre-service inspection before peak times
- PLC programming and installation by qualified PLC programmers
- Resident engineers where necessary

Sovex Service Connect

Hassle free service. Expert care.

Sovex Service Connect is a hassle free, cost effective way to ensure that you always have experienced engineers on hand 24 hours a day, 7 days a week, to fix any problems with your material handling equipment. No matter who supplied your machinery, we can fix it and keep it running smoothly. We know that keeping track of machinery maintenance and servicing is another pressure on your time. We can help by doing it for you.

We'll contact you when your machines need servicing, helping you ensure that they comply with health and safety regulations. Regular servicing reduces the likelihood of unexpected and often costly breakdowns, and will save you unnecessary downtime, stress and unplanned cost.

As a contract customer you will be given a unique log in to our online customer service area. You will have access to your company's complete service history, detailing when services or repairs were reported, when a Sovex engineer was on site, name of engineer, details of work done and any costs involved.

“You don't have to leave your office or make several calls to see progress; we keep you updated all of the time. Our website is run on real time so you can view the status of your call within minutes of registering a problem. An email notification of your job will be with our engineering team within seconds of being logged.”



Benefits:

- Regular servicing to keep production running efficiently
- Readily available parts when you need them
- Guaranteed response time of 1hr, 2hr or 4hr
- Up to date maintenance records



Helping your business run smoothly

Sovex offers the best in material handling equipment for the most advanced manufacturing and distribution systems. Servicing the transportation, storage, manufacturing, wholesale and retail sectors, Sovex is committed to providing conveyor solutions that deliver major efficiencies to businesses, saving both time and money.

Sovex's products are now widely used within the parcel handling industry and it counts DPD, Yodel, UK Mail, Tuffnells, Hermes and DHL among its many blue chip clients.

'Tuffnells would like to pass on our thanks for the way Sovex reacted last night in response to the failed motor at one of our depots. The failure happened at a most critical time in our operation and it was only the speed and endeavours of the Sovex engineer that allowed us to pull things back last night.'

- Robin Batchford, Systems Director, Tuffnells Parcel Express Ltd.

'Sovex have provided a speedy response and resolution to ensure equipment downtime is kept to a minimum. Sovex always show flexibility and a willingness to meet the needs of the customer, whether it is when purchasing new equipment or responding to equipment breakdowns. The introduction of the Sovex web based job management tool is extremely useful in managing the conveying equipment at Hermes sites.'

- Peter Jones, Hermes National Engineering Manager

'The Bendy Booms are now a part of everyday life at Oldbury and our operators frequently question how we got by without them before. We'll certainly be considering them for our future operations and look forward to working with Sovex again.'

- Mark Wilkes, Director of Technical Services, DPD UK

'Sovex have consistently shown a real and unwavering interest in delivering a quality service to our business that delivers best value and seeks out innovative ways of meeting both our temporary and permanent needs. The close working relationship with the account manager and the automation team has undoubtedly led to a better understanding of the needs of UK Mail.'

- Richard Wenham, Network Development Director, UK MAIL Ltd.